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## Terms and Conditions

### **BOOKING**

A booking may be made by submitting a booking form and non-refundable deposit of 25%. This partially covers accommodation fees that will be booked on your behalf once your booking form has been received.

We will confirm your booking by email within 5 days of receiving payment.

### **FEES**

The balance of the fee must be received not less than 8 weeks before the start of the selected cycle ride. If full payment is not received prior to the 8 weeks then the booking may be treated as a cancellation. If the booking is received within the 8 weeks prior to the selected ride, full payment must be submitted with the booking form.

### **CANCELLATION BY THE CUSTOMER**

Cancellations must be in writing or by email and confirmed by 2pointB.

The financial cost of cancellation:

Deposits are non-refundable

Loss of 50% if less than 8 weeks but more than 4 weeks prior to the selected RIDE start date.

Loss of 75% if less than 4 weeks but more than 2 weeks prior to the selected RIDE start date.

Loss of 100% if less than 2 weeks prior to the selected RIDE start date.

### **CANCELLATION BY THE 2pointB**

Whilst every effort is made to ensure that the selected RIDE goes ahead, 2pointB reserve the right to cancel the selected ride at any time. 2pointB will make every endeavour to give as much notice as is practicably possible and not less than twenty one days prior to the commencement.

2pointB reserve the right to amend or cancel parts of the selected RIDE advertised should weather conditions not be safe or suitable.

In the unlikely event of cancellation of the entire selected RIDE customers will be offered a full refund of the fee paid or booking on another selected RIDE.

### **AMENDMENTS BY THE CUSTOMER**

A customer may apply in writing or by email to change dates as long as this is received more than 8 weeks prior to the commencement of the selected RIDE so long as alternative weekends are planned and that they are not already fully subscribed.

### **LIABILITY**

2pointB cannot be held responsible for any loss of or damage to personal items or for personal accident or injury.

Customers are advised to take out personal insurance against cancellation charges and other loss or injury.

Customers should have adequate personal insurance to cover cycling activities.